ADSS Cymru
Yn arwain Gwasanaethau Cymdeithasol yng Nghymru
Leading Social Services in Wales

Steps to a carer's needs assessment for Practitioners

All adults, parents and young carers are entitled to a free, independent, carers assessment to identify support needs regardless of the amount of care provided (Social Services and Well-being (Wales) Act 2014)

Pre-assessment

Request received and logged
Preferred language checked and recorded (English; Welsh; other language)

Request allocated to named social worker or trained professional to co-ordinate and undertake assessment

Arrangements: mutually convenient date/time agreed and method e.g. telephone, online or in person. Need for an advocate considered/discussed.

Information about assessment provided to carer via email, post or telephone to help them prepare for the assessment conversation

Supported self-assessment

Yes → Self-completion questionnaire issued

No

Assessment

Conversation held with carer by telephone, online or in person. Agree suitable location e.g. separate from cared-for person. Caring role - how it affects their life and well-being; health (physical/mental/emotional); feelings and choices about caring; willingness/ability to continue; work/study /training/leisure; relationships, social activities; what matters and goals and support to assist achieve them housing; planning for emergencies.

Written record of assessment produced; carer offered a copy

Outcome

Eligible for support in addition to IAA

Support plan prepared by local authority

Support through IAA provision

Advice and information provided to carer on how to get helpful support; sources of help; how to prevent situation getting worse etc.

Post-assessment

Review: Support plan reviewed (at least annually) by local authority or if carer's situation changes